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Dear Honor Community Health Family,

As a valued member of our Honor Community Health patient community, we hope this letter finds you and your family in good health. Our communities have been through a lot over the last few months, and all of us are looking forward to returning to a new normal. While many things have changed due to coronavirus (COVID-19), one thing has remained the same: our commitment to you.

At Honor Community Health, your safety is our top priority. You can feel safe and comfortable knowing that when you come into any of our Healthcare Centers, our teams follow strict guidelines set by the Centers for Disease Control and Prevention (CDC), Michigan Department of Health and Human Services (MDHHS) and Oakland County to ensure staff and resources are in place to meet the needs of our patients.

Secondly, by following the guidance and direction of our public health experts and closely monitoring information provided by local and state government officials, we feel confident in our ability to provide all healthcare services. When you visit our offices, you will see the following safety measures in place:

- Increased COVID-19 testing opportunities, including curbside testing.
- Social distancing in waiting rooms and **mandatory mask usage** (cloth or surgical).
- Limited entry and exit points.
- Scheduling well patient visits during the morning hours and sick visits during the afternoon.
- Upon arrival, each patient will have **their temperature taken and asked specific COVID-19 screening questions.**
- Staff will be following CDC guidelines for handwashing and wearing personal protective equipment.

In addition, we are also able to provide you and your loved ones behavioral health services and medical care via telehealth (video visit) if you would like to be seen from your home. If you are interested in finding out more about telehealth visits or to schedule an appointment, please reach out to our office at **(248) 724-7600**.

Thank you for being part of our Honor Community Health family. It is a true privilege and honor to care for you and the community. We are ready, safe, and open for all of your healthcare needs.

In good health,

Deb Brinson, M.P.A
Chief Executive Officer

Nikhil Hemady, M.D., FAAFP
Chief Medical Officer